



## Quality Policy of "AVENCOM" LLP

AVENCOM is telecommunications and related infrastructure system integrator and provides services in development, supply, installation, commissioning and maintenance of complex projects (solutions) in IT (network), telecommunications, technical safety and microclimate areas for various sectors of the economy. AVENCOM is medium-sized enterprise. The Company's Head Quarter is located in Uralsk (Western Kazakhstan).

Company operates within deployed and effective quality management system in full accordance with the requirements of ST RK ISO 9001-2016 (ISO 9001:2015).

We recognize that the quality of our services shall meet the highest possible criteria if we aim to keep up the sustainable development set by our competitors and our clients.

For highest quality achievement our Goals are:

- Focus on clients in quality assurance and company steady development;
- Maximal usage of advanced domestic and worldwide best practices in quality management area;
- Management lead by example behavior in effective quality management, resource provision and customer oriented improvement initiatives;
- Sustainable development in personnel competencies improvement;
- Constant survey and deployment of best practices in operational environment

We, therefore, realize that these Goals will be only achieved if every employee is encouraged to promote this Quality Policy within their area of work and by applying the developed methods and instructions for continuous improvement of company KPIs.

AVENCOM fosters the employees to use their own skills, experience and competencies for continuous improvement of Quality procedures. All formalized procedures are mandatory for adherence to and will allow the achievement of Company quality objectives.

AVENCOM management assumes the responsibility for the execution of current Quality Policy, guarantees the availability of opportunities and resources for its accomplishment, and encourages all employees for active participation in achieving the set goals.

AVENCOM Quality Policy is published on the AVENCOM website, displayed in Company offices, available in the Intranet and is intended for all employees.

Director of "AVENCOM" LLP



A. Starostenko  
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